

Victorian Department of Human Services Clinical Risk Management Strategy

Clinical Risk Management in small rural hospitals:

- Monitors and improves the quality and safety of patient care, by an educational improvement review process.
- Demonstrates a commitment to quality improvement .

**This program is part of a State-wide
Clinical Risk Management Program
funded by the Victorian Department of
Human Services.**



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Small Rural Hospitals Clinical Risk Management Program

**General Practice
Alliance South
Gippsland**

**Lead Agency for the
co-ordination and
management of South &
East Gippsland
participating hospitals**

**Commenced May
2002**

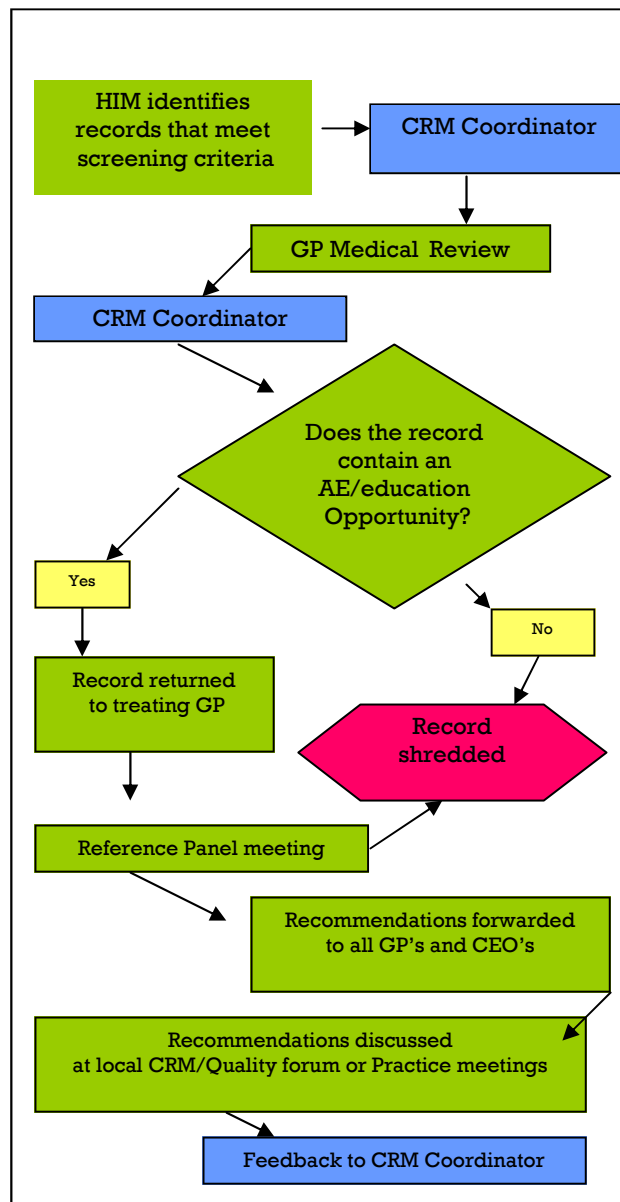
Limited Adverse Occurrence Screening

- ◆ GP Peer Review Program
- ◆ Involves doctors and hospitals working together to improve patient care and safety.
- ◆ Records that meet approved criteria
- ◆ All GPs with visiting rights to participating hospitals involved — Kooweerup, Gippsland Southern Korumburra & Leongatha, Bass Coast Regional Health, South Gippsland, Yarram, Orbost, Omeo, Maffra,
- ◆ Records reviewed by a GP outside the treating GP practice
- ◆ Service agreement between SGGP Ltd & GP Reviewer

CPD Points

Attracts Clinical Audit CPD points for Professional Colleges - RACGP & ACRRM

Flow of Medical Record



Screening Criteria

- Unexpected Patient Death
- Unplanned return to theatre within 7 days
- Unplanned re-admission within 28 days
- Unexpected transfer to another health facility
- Patient length of stay greater than 35 days
- Any record which has been recommended by a doctor or other health professional for review

Interested in becoming a reviewer?

What's involved?

- 2 hours training
- Review of approximately 6 records every 2 months— average 15 minutes each
- Attendance , when available, at quarterly Reference Panel meetings ~ 2 hours
- Remuneration for time